#### PILLARS OF SERVICE



The Community Center regularly examines our role in our community to see how we can most successfully meet those human service needs unmet by other organizations. A result of this process is that we update and refine our service delivery model. As a Board, we are striving to better communicate to the public the value that we bring to the community.

This effort has led us to develop the "Four Pillars of Service" at the Community Center. While we continue to offer multi-generational programming, we feel our services are better defined as being Prevention, Health & Wellness, Community and the Warming Center.

**Prevention & Intervention:** Providing programs, activities and/or guidance that seek to reduce or deter specific or predictable problems; protect the current state of well-being and/or promote desired outcomes or behaviors.

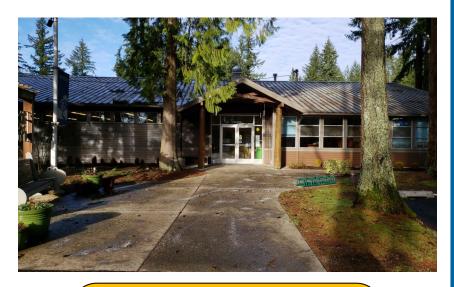
**Health & Wellness:** Helping people to be active participants in managing their health and lifestyle; focusing on the mental, physical, emotional and social components of everyday life to promote independent living and aging in place.

**Community:** Serving as the hub, or gathering place, for the varied and diverse elements of our local society; providing support for groups to develop kinship, positive growth and a cooperative spirit to enrich our neighborhoods.

**Emergency Resource Center:** We are dedicated to assisting our community to prepare for natural and/or man-made emergencies. While we can offer shelter, warmth and sustenance to those who need us the most in the event of a disaster, we believe that being prepared at home and work is a safer and more efficient strategy.

#### **2023 ANNUAL REPORT**

#### **GREATER MAPLE VALLEY COMMUNITY CENTER**



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The **v** of the Community

#### **Mission**

The Greater Maple Valley Community Center provides an enduring facility that serves as an inclusive community hub, hosting programs and services that increase the opportunity for connections, engagement and growth for greater Maple Valley.

#### **Vision**

The Greater Maple Valley Community Center serves as a recognized hub with capacity and capability to host people and partners in a welcoming and safe environment that is responsive to our diverse community.

#### **Contact Information**

22010 SE 248th St., Maple Valley, WA 98038-6067 (425) 432-1272 maplevalleycc.org https://www.facebook.com/greatermaplevalleycommunitycenter





# 2023 in Pictures



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- Trick or Trucks celebrated Halloween with 777 of our favorite ghosts, goblins, witches and their family members. The event featured a record 28 vehicles, including the King County Sheriff's helicopter.
- The Teen Leadership program collected 850 pounds of food and over \$500 in cash for the Maple Valley Food Bank.
- On a little less happy note, we experienced multiple facility challenges, including groundwater seeping through the office floor, a broken water pipe resulting in floor and wall damage, multiple broken windows and glass doors, vandalism of a vehicle, loss of heat in the Den, and the replacement of the AV system in our main hall.

#### **PILLARS OF SERVICE**



The of the Community

#### **A Word from the Executive Director**

2023 was a year of getting back to normal while also reinventing ourselves.

As we continue to face the new realities imposed upon us by COVID, our Board and Staff took the time to evaluate our place in the community. It seems like the entire world has changed and we need to remain relevant to the needs of our participants now and into the future.

We took a very significant step by examining and updating our mission and vision statement. This months-long process is already helping us to chart our course for the years to come.

It was a tough year for us financially. We were fortunate to receive significant government funding during COVID while our private and foundation support dropped significantly. 2023 saw us in transition as our government backing began to ebb while our private funding continued to lag. Thanks to our many years of conservative planning we were prepared for this eventuality and we have the reserves to cover us.

While this progress is significant, it's only the beginning of our work. As we move into 2024 and beyond, we will continue to examine our programming priorities, our partnership agreements with other agencies, our funding strategies, and our hopes of improving or replacing our facility.

We came out of COVID in 2023 with a lot of enthusiasm and momentum. We also know that the hard work is just beginning.

Thank you for your support,

Mark Pursley

# Organizational Leadership (as of 12/31/23)

#### **BOARD OF DIRECTORS**

Erica Dial President Jim Flynn Vice President David Pilgrim Treasurer Syd Dawson Past President Julie Hunsaker Director Dave Pouliot Director Joey Ravotti Director Bill Valdez Director

#### **STAFF**

Mark Pursley Executive Director Jessica Kettler Finance Director Shayna Kilburn **Program Director** Wendy Murphy **Program Director Debbie Fuchs** Office Assistant Officer Assistant Mary Procopio Scott Dahlgren **Program Specialist Program Specialist** Denise Ames Jessye Cappeletti **Program Specialist** Jennifer Anderson **Program Specialist** Peter Walters Facility Specialist

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- 120 individuals received footcare a total of 446 times.
- ◆ The Pet Food program provided 29 low-income seniors with dog and/or cat food on a monthly basis.
- ◆ The Community Center hosted the Maple Valley Days Breakfast, the Make a Difference Day Breakfast, Rotary's Read to a Rescue, four Blood Drive events, Trick or Trucks, and 44 private rentals for events such as wedding showers, memorial services, birthday parties, cultural celebrations, Library Guild pop-up book sales and more.
- Retired Tahoma High School principal Terry Duty and the Maple Valley Food Bank were recognized with Community First Awards.
- ◆ A dedicated Senior Shopping Day was established at the Food Bank just for our senior population.
- ◆ We transported 93 seniors on 2,340 trips (to and from the Community Center and field trips).
- New program partners include the National Alliance on Mental Illness (NAMI), Indian American Community Services (IACS), Program for Early Parent Support (PEPS), and Lambert House.
- ◆ AA meetings were attended 1,617 times over the course of the year.
- Our seniors played more than 38,000 games of Bingo.

### **Major Accomplishments in 2023**

2023 was an amazing year of program successes that saw thousands of participants and guests walk through our doors. Some of our highlights include:

- The Board updated the Mission and Vision statements at a spring retreat.
- 125 Volunteers donated 6,782 hours of service worth (equal to 3.2 FTE).
- 1,352 unduplicated individuals registered with the Center. An additional 9,983 unregistered guests visited programs or events.
- 5,895 senior lunches were served. An additional 5,381 Meals on Wheels were delivered.
- 46 senior Walkers covered 5,910 cumulative miles.
- 225 individuals checked out 348 pieces of medical equipment, saving the community more than \$19,000 in purchasing costs.
- 95 youth, teens and adults participated in the Reading with Love Program
- 246 special needs adults and family members participated in Friends N' Fun and Arts for All. An additional 102 special needs students and staff took part in the THS Transitions Program in the Den Teen Center.

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#### **Program Partners**































































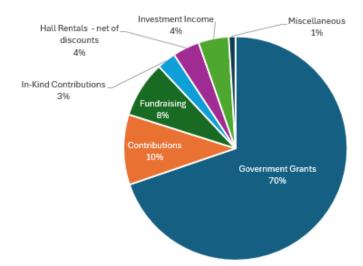
# **Revenue & Support**

TOTAL REVENUE	Ś	810.870
Miscellaneous	\$	7,742
Investment Income	\$	35,579
Hall Rentals - net of discounts	\$	31,535
In-Kind Contributions	\$	22,186
Fundraising	\$	65,998
Contributions	\$	82,208
Government Grants	\$	565,622

# **Expenses**

Personnel	\$ 469,196
Program Expenses	\$ 86,337
Occupancy	\$ 60,532
Equip, Rent, Repairs	\$ 51,052
Supplies	\$ 43,397
Prof Expenses	\$ 32,502
Insurance	\$ 30,011
Deprecition	\$ 18,530
Other	\$ 30,506
TOTAL EXPENSES	\$ 822,063
NET	\$ (11,193)

# **Revenue & Support**



# **Expenses**

